

Privacy Policy — VitalSync: Clinical Hub

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Canonical online version: <https://www.termsfeed.com/live/e1112e83-a35d-4eac-8e98-75aa78873b81>

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal Data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

Interpretation

The words whose initial letters are capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for You to access our Service or parts of our Service.
- **Affiliate** means an entity that controls, is controlled by, or is under common control with a party, where “control” means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.

- **Application** refers to VitalSync: Clinical Hub, the software program provided by the Company.
 - **Business**, for the purpose of CCPA/CPRA, refers to the Company as the legal entity that collects Consumers' personal information and determines the purposes and means of the processing of Consumers' personal information.
 - **CCPA** and/or **CPRA** refers to the California Consumer Privacy Act (the "CCPA") as amended by the California Privacy Rights Act of 2020 (the "CPRA").
 - **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Privacy Policy) refers to VitalSync: Clinical Hub. For the purposes of the GDPR, the Company is the Data Controller.
 - **Consumer**, for the purpose of the CCPA/CPRA, means a natural person who is a California resident.
 - **Country** refers to: California, United States.
 - **Data Controller**, for the purposes of the GDPR, refers to the Company as the legal person which alone or jointly with others determines the purposes and means of the processing of Personal Data.
 - **Device** means any device that can access the Service such as a computer, a cell phone or a digital tablet.
 - **Do Not Track** (DNT) is a concept promoted by US regulatory authorities for the Internet industry to develop and implement a mechanism for allowing internet users to control the tracking of their online activities across websites.
 - **GDPR** refers to EU General Data Protection Regulation.
 - **Personal Data** (or "Personal Information") is any information that relates to an identified or identifiable individual.
 - **Service** refers to the Application.
 - **Service Provider** means any natural or legal person who processes the data on behalf of the Company.
 - **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself.
 - **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.
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Collecting and Using Your Personal Data

Types of Data Collected

Personal Data: While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You.

Usage Data: Usage Data is collected automatically when using the Service. Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Information from Third-Party Social Media Services: The Company allows You to create an account and log in to use the Service through the following Third-Party Social Media Services: Google, Facebook, Instagram, X (Twitter), LinkedIn.

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

- **To provide and maintain our Service,** including to monitor the usage of our Service.
- **To manage Your Account:** to manage Your registration as a user of the Service.
- **For the performance of a contract:** the development, compliance and undertaking of the purchase contract for the products, items or services You have purchased.
- **To contact You:** To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication regarding updates or informative communications related to the functionalities, products or contracted services.
- **To provide You** with news, special offers, and general information about other goods, services and events which We offer.
- **To manage Your requests:** To attend and manage Your requests to Us.
- **For business transfers:** We may use Your Personal Data to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets.

- **For other purposes:** We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service.
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Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. Specific retention periods:

- **Account Information** — User Accounts: retained for the duration of your account relationship plus up to 24 months after account closure.
 - **Usage Data** — Application usage statistics and server logs: up to 24 months.
 - **Financial and Transaction Data** — Transaction records: up to 10 years to comply with tax laws and financial regulations.
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Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy.

Delete Your Personal Data

You have the right to delete or request that We assist in deleting the Personal Data that We have collected about You. You may update, amend, or delete Your information at any time by signing in to Your Account and visiting the account settings section. You may also contact Us to request access to, correct, or delete any Personal Data that You have provided to Us.

Disclosure of Your Personal Data

Business Transactions: If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Law Enforcement: Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities.

Other Legal Requirements: The Company may disclose Your Personal Data in the good faith belief that such action is necessary to comply with a legal obligation, protect and defend the rights or property of the Company, prevent or investigate possible wrongdoing, protect the personal safety of Users, or protect against legal liability.

Security of Your Personal Data

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially reasonable means to protect Your Personal Data, We cannot guarantee its absolute security.

GDPR Privacy

Legal Basis for Processing Personal Data under GDPR

We may process Personal Data under the following conditions: Consent, Performance of a contract, Legal obligations, Vital interests, Public interests, or Legitimate interests.

Your Rights under the GDPR

You have the right under this Privacy Policy, and by law if You are within the EU, to:

- Request access to Your Personal Data
- Request restriction of processing

- Request correction of Your Personal Data
- Object to processing of Your Personal Data
- Request erasure of Your Personal Data
- Request the transfer of Your Personal Data

Exercising of Your GDPR Data Protection Rights

You may exercise Your rights by contacting Us. We generally respond within one month, and may extend by two further months where necessary, in accordance with applicable law.

CCPA/CPRA Privacy Notice (California Privacy Rights)

This privacy notice section for California residents supplements the information contained in Our Privacy Policy and it applies solely to all visitors, users, and others who reside in the State of California.

Your Rights under the CCPA/CPRA

The CCPA/CPRA provides California residents with the following rights:

- The right to notice
- The right to know/access
- The right to say no to the sale or sharing of Personal Information (opt-out)
- The right to correct Personal Information
- The right to limit use and disclosure of sensitive Personal Information
- The right to delete Personal Information
- The right not to be discriminated against

Exercising Your CCPA/CPRA Data Protection Rights

If You are a California resident, You can contact Us:

- By email: akorir@vitalsync-clinicalhub.com
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“Do Not Track” Policy as Required by CalOPPA

Our Service does not respond to Do Not Track signals. However, some third-party websites do keep track of Your browsing activities. If You are visiting such websites, You can set Your preferences in Your web browser to inform websites that You do not want to be tracked.

Children’s Privacy

Our Service does not address anyone under the age of 16. We do not knowingly collect personally identifiable information from anyone under the age of 16. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us.

Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. We strongly advise You to review the Privacy Policy of every site You visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page and updating the “Last updated” date at the top of this Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By email: akorir@vitalsync-clinicalhub.com

- Canonical policy URL: <https://www.termsfeed.com/live/e1112e83-a35d-4eac-8e98-75aa78873b81>
 - Website: <https://www.vitalsyncclinicalhub.com/privacy-policy.html>
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VitalSync Clinical Hub is not a medical device and is not intended to diagnose, treat, cure, or prevent any disease or health condition. All health data is stored exclusively on your device and is never transmitted to external servers.